



HI Wilderness Season Pass

TERMS AND CONDITIONS

The Wilderness Season Pass entitles the bearer to accommodation to the following:

- Unlimited stays at HI Kananaskis, HI Castle Mountain, HI Mosquito Creek, HI Beauty Creek, HI Rampart Creek, and HI Nordegg Wilderness Hostels on any dates the hostel is open and where availability exists. Seasonal and weekly closures apply.
- 20% off member rate at HI Banff and HI Lake Louise - Sunday to Thursday inclusive.
- Includes a complimentary two year Hostelling International Membership
- This pass is not valid for accommodation of seasonal workers or individuals working in the area.
- The pass is valid from Nov 1, 2024 to May 31, 2025. **PASS IS NOT VALID CHRISTMAS PERIOD (DEC 21 – JAN 1 INCLUSIVE) AND LONG WEEKENDS. SEASONAL AND WEEKDAY CLOSURES APPLY.**
- Pass is valid for shared dorm room accommodation only.
- Pass is non-transferable & non-refundable.
- Pass cannot be combined with other offers.

Reservations

- Reservations are required and subject to availability.
- Reservations are accepted a maximum of three weeks prior to check-in.
- A credit card number will be taken at the time of reservation.
- The maximum consecutive length of stay at one HI Wilderness Hostel is 5 nights.
- The registered photo ID associated with the Wilderness Season Pass must be presented at time of check-in at the hostel. If photo ID is not present, full payment for stay will be required. This payment is non-refundable.

Cancellations

- For a booking at any participating hostels except HI Beauty Creek: Your reservation may be cancelled up to 2 pm Mountain Time (MT) one day prior to your arrival without penalty.
- For a booking at HI Beauty Creek: Your reservation is flexible and may be cancelled up to 2 pm Mountain Time (MT) two days prior to your arrival without penalty.
- In the event of a late cancellation or non arrival, the credit card on file will be charged for the first night of the reservation.



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USING YOUR SEASON PASS

Making a Reservation:

- Call 1.866.762.4122
- Mention that you are a Wilderness Season Pass holder when reserving.
- You will need to confirm your registered photo ID when reserving.
- You will need a credit card to secure your booking but your card will not be charged unless you do not cancel within the cancellation period or you do not show up. In this case, regular cancellation charges apply.

Check-in/Check-out Times:

- Please respect hostel check-in and check-out times. Check-in time is from 5pm to 9pm. Please do not arrive before or after these times. Check-out time is 10am.
- For security reasons, the hostel dorms and entire building may be locked between 10am and 5pm

Checking In:

- Be sure to bring the photo ID you registered when you purchased your Wilderness Season Pass. If you arrive to check in at the hostel without this photo ID, you will be required to pay for your stay. This payment is non-refundable and will not be refunded at a later date if you show up the next time with the correct ID.

Sporting Equipment:

- Storage and maintenance of sporting equipment is permitted in designated areas of the hostel only. Please check with manager as to the location(s) of designated areas.

Friends of Registered Guests

- The hostel is for registered guests only. Unfortunately, your season pass only provides you access to the hostel. Any friends you have will need to register with the manager and pay for their use of the hostel. We do not provide a 'day use' fee, so even if your friend is only staying for a few hours in the evening, they will have to pay the full overnight rate.

During your stay:

- Wilderness hostels are a communal environment with limited space, equipment and staff. They are much closer to backcountry cabins in nature than they are to most of our larger hostels and are priced accordingly. As such, guests are expected to:
 - Show respect to fellow guests and staff
 - Support other adventurers—Alpine days start early!
 - Keep their belongings tidy and compact
 - Clean up after themselves
 - Use appropriate language and behavior, as these are family-friendly spaces
- Please help keep everyone's stay enjoyable by abiding by this code of conduct. Failure to do so may result in the suspension or cancellation of the Wilderness Season Pass at the hostel manager's discretion.

