

HI Wilderness Season Pass

TERMS AND CONDITIONS

The Wilderness Season Pass entitles the bearer to accommodation to the following:

- Unlimited stays at HI Kananaskis, HI Castle Mountain, HI Mosquito Creek, HI Beauty Creek, HI Rampart Creek, HI Nordegg, HI Maligne Canyon and HI Athabasca Wilderness Hostels on any dates the hostel is open and where availability exists. Seasonal and weekly closures apply.
- 20% off member rate at HI Banff, HI Lake Louise and HI Jasper Sunday to Thursday inclusive.
- Includes a complimentary one year Hostelling International Membership
- This pass is not valid for accommodation of seasonal workers or individuals working in the area.
- The pass is valid from Nov 1, 2023 to May 31, 2024. PASS IS NOT VALID CHRISTMAS PERIOD (DEC 21 –
 JAN 1 INCLUSIVE) AND LONG WEEKENDS. SEASONAL AND WEEKDAY CLOSURES APPLY.
- Pass is valid for shared dorm room accommodation only.
- Pass is non-transferable & non-refundable.
- Pass cannot be combined with other offers.

Reservations

- Reservations are required and subject to availability.
- Reservations are accepted a maximum of three weeks prior to check-in.
- A credit card number will be taken at the time of reservation.
- The maximum consecutive length of stay at one HI Wilderness Hostel is 6 nights.
- The registered photo ID associated with the Wilderness Season Pass must be presented at time of check-in at the hostel. If photo ID is not present, full payment for stay will be required. This payment is non-refundable.

Cancellations

- For a booking at any participating hostels except HI Beauty Creek: Your reservation may be cancelled up to 2 pm Mountain Time (MT) one day prior to your arrival without penalty.
- For a booking at HI Beauty Creek: Your reservation is flexible and may be cancelled up to 2 pm Mountain Time (MT) two days prior to your arrival without penalty.
- In the event of a late cancellation or non arrival, the credit card on file will be charged for the first night of the reservation.



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USING YOUR SEASON PASS

Making a Reservation:

- Call 1.866.762.4122
- Mention that you are a Wilderness Season Pass holder when reserving.
- You will need to confirm your registered photo ID when reserving.
- You will need a credit card to secure your booking but your card will not be charged
 unless you do not cancel within the cancellation period or you do not show up. In this
 case, regular cancellation charges apply.

Check In/Check Out Times:

• Please respect hostel check-in and check-out times. Check-in time is from 5 to 9 p.m. Please do not arrive before or after these times. Check-out time is 10 a.m.

Checking In:

• Be sure to bring the photo ID you registered when you purchased your season's pass. If you arrive to check in at the hostel without this photo ID, you will be required to pay for your stay. This payment is non-refundable and will not be refunded at a later date if you show up the next time with the correct ID.

Sporting Equipment:

• Storage and maintenance of sporting equipment is permitted in designated areas of the hostel only. Please check with manager as to the location(s) of designated areas.

Friends of Registered Guests

The hostel is for registered guests only. Unfortunately, your wilderness season's pass
only provides you access to the hostel. Any friends you have will need to register with the
hostel manager and pay for their use of the hostel. We do not provide a 'day use' fee, so
even if your friend is only staying for a few hours in the evening, they will have to pay the
full overnight rate.

During your stay:

- Wilderness hostels are a communal environment with limited space, equipment and staff.
 They are much closer to backcountry cabins in nature than they are to most of our larger
 hostels and are priced accordingly. As such, there's an expectation that users bring their
 'leave no trace' wilderness ethic to their use of these hostels by:
 - Showing respect for other guests and staff
 - Pitching in by keeping their belongings tidy and compact
 - Tidying/cleaning up after themselves
- Please help keep everyone's stay enjoyable by abiding by this code of conduct.

