



**True North Hostelling Association  
o/a Hostelling International Canada  
Pacific Mountain Region**

**2020 ANNUAL GENERAL MEETING MINUTES**

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**DATE:** Thursday, September 17, 2020  
**TIME:** 6:30pm PDT  
**LOCATION:** Zoom Virtual Meeting

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**1. Call to Order**

1.1 Quorum - confirmed

- P. Nietresta called the meeting to order at 6:35pm PST and R. Cryder confirmed that quorum was met.

**2. Agenda**

- P. Nietresta reviewed the agenda and it was accepted as presented.

**“BE IT RESOLVED THAT the agenda of the September 17, 2020 True North Hostelling Association Annual General Meeting is accepted as presented, is hereby acknowledged and ratified by the membership of the Association.”**

MOVED BY: Victoria Oppenlander  
SECONDED BY: Jason Demers  
MOTION CARRIED

**3. Receiving of Minutes for the September 12, 2019 AGM**

- P. Nietresta presented the minutes of the 2019 True North Hostelling Association Annual General Meeting.

**“BE IT RESOLVED THAT the minutes of the September 12, 2019 True North Hostelling Association Annual General Meeting are received as presented, is hereby acknowledged and ratified by the membership of the Association.”**

MOVED BY: Monica Jordan  
SECONDED BY: Dave Bentley  
MOTION CARRIED

#### **4. Report from the Chair**

- P. Nietresta, presented the Chair's report to the members noting several highlights over the past year, especially the monitoring of ends, membership linkage first virtual member meetup, HI Jasper opening celebrations, and approved lease arrangements with BC Housing in the wake of hostel closures due to the pandemic.
- P. Nietresta welcomed Per Unheim, Chair of the HI Canada Board of Directors to the meeting as an observer

#### **5. Report from the CEO**

- R. Cryder, Acting CEO, presented his report for the operating year of 2019/2020.
- R. Cryder shared HI Jasper's landmark achievement of over 90 percent occupancy rate for the summer of 2019.
- Update on COVID-19 situation
- Mental Health in the workplace.
- Marketing update; success with influencers, new booking engine implantation.
- HI Network relations; Employee Exchange, Work groups, HI Standards.
- A few questions from members
  - Alberto asked about the possibility of Life Members being recognized at check in. R. Cryder responded that one of the goals for the new membership model is to improve data base technology so this is possible.
  - Arvin wanted to know about where to find more information on the Atlantic hostels merger discussion. P. Nietresta responded with additional details.
  - Michael Wicks asked about how affiliates work and the how financial arrangements work, ie does HI take a cut? R. Cryder responded that there are affiliate fees, but that the primary goal with the affiliate program is to provide hostels throughout the HIC-PM Region.

#### **6. Financial Review**

- V. Oppenlander as Audit Committee Chair presented the report on the audited financial statements for the year ended March 31, 2020.

1. Acceptance of the Audited Financial Statements for Fiscal Year ending March 31, 2020

Member question from Raven asking if we are in a deficit position due to COVID-19 and how that effects last year's finances. R. Cryder responded that the association does not have an operational deficit.

**“BE IT RESOLVED THAT the Audited Financial Statements for the 12-month period ending March 31, 2020, is received as presented, is hereby acknowledged and ratified by the membership of the Association.”**

MOVED BY: Dave Bentley

SECONDED BY: Raven Feraru

MOTION CARRIED

1. Approval of the Appointment of KPMG LLP as Auditor for Fiscal Year ending March 31, 2021

- V. Oppenlander advised that the True North Board has recommended the appointment of the audit firm, KPMG LLP.

**“BE IT RESOLVED THAT the Accounting Firm KPMG LLP be appointed to serve as the Association’s Auditor for the Fiscal Year ending March 31, 2021, is hereby acknowledged and ratified by the membership of the Association.”**

MOVED BY: Kit Keener

SECONDED BY: Michael Wicks

MOTION CARRIED

Georgina Rheume abstained.

7. Announcement of Board of Directors Election Results

- R. Cryder announced the results of the election.
- R. Cryder reported that a notice was sent out to all validated members seeking potential candidates. Six qualified candidates emerged for the five positions as a Board Director.
- R. Cryder advised that four positions are 2-year terms, and one position is for a one-year term.
- The election results were as follows:

Candidate Name	No. of Votes
Krystal Kehoe	592
John Harrop	516
Steve Ahluwalia	497
Dave Bentley	494
Ivan Somlai	384
Jeff Badger	377

- R. Cryder thanked all candidates for running and congratulated those elected.

**“BE IT RESOLVED THAT: The Board advises Vote-Now Inc. to destroy the online ballots from the 2020/21 board of directors’ election, is hereby acknowledged and ratified by the membership of the Association.”**

MOVED BY: Kit Keener

SECONDED BY: Raven Feraru

MOTION CARRIED

## 8. Other Business

- M. Trepanier asked if there was any other business.
- Member Raven Feraru asked if the association can look at a partnership with Ebus. Robb advised that the association does want to partner with transportation providers to compensate for the departure of Greyhound.
- Yvonne asked what the status of HI Castle Mountain is. Shelby advised it will be open for groups as a rent-a-hostel arrangement. Robb advised that the lease has been extended until 2022.
- Darcy asked how many life memberships have been sold this year. Shelby advised 130 memberships were sold during FY 2020.
- Vivian commented that she stayed at HI Jasper in August and had a private room and she gave kudos to all staff and the hostel.

## 9. Adjournment

**“BE IT RESOLVED THAT the 2020 Annual General Meeting be adjourned is hereby acknowledged and ratified by the membership of the Association.”**

MOVED BY: Raven Feraru

SECOND: Monica Jordan

- M.Trepainer thanked all for attending and declared the Annual General Meeting of the Pacific Mountain Region adjourned at 8:04pm PST.

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Chair

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Secretary